

SC TINT SRL-TELEFERIC GRAND HOTEL
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BRIEFING NOTE

on the application of the provisions of the General Regulation for the Protection of Personal Data in filling in the process of hotel reservation by phone or email

We, at SC TINT SRL are interested in respecting your privacy and, therefore, our privacy policy and all the related procedures comply with the General Regulation for the Protection of Personal Data. You can find all the information related to this topic at: https://www.telefericgrandhotel.ro/politica_de_confidentialitate/

CONFIDENTIALITY NOTICE

The TELEFERIC GRAND HOTEL belongs to the trade company SC TINT SRL. Below you will find the information that explains how we collect personal data in the process of hotel reservation for a stay by phone or email.

WHAT INFORMATION DO WE COLLECT ABOUT YOU?

To make a reservation by phone or e-mail we need the following personal data: first name and surname; address, Personal Identification Number, telephone number; your email address. To guarantee the reservation we ask you for some information about your bank card. The phone number and the e-mail address are required to inform you about the stage of solving your reservation request.

HOW DO WE USE YOUR INFORMATION?

All this information is legally required to guarantee your reservation and to stay in our hotel. To confirm the reservation we will check the bank card used by you for guarantee, with the help of the bank ING BANK AND BANCA TRANSILVANIA, the partners that provide us with this service. If, for various reasons, we will need to contact you before staying at our hotel, we will do so at the email address you have provided to us.

We do not sell or send your data to other entities. They are stored on our servers for an unlimited period of time.

MARKETING

We will not send you, for marketing purposes, any information about our hotel. During the accommodation procedure, if you wish, you can give us your consent to keep you up to date with our offers, by sending them to your personal e-mail address. If you have accepted this, you can at any time opt out of receiving offers from us through a simple unsubscribe process.

ACCESS TO INFORMATION, RECTIFICATION OF DATA AND COMPLAINTS

We assure you that all your rights are respected and that your personal information is fully protected. You have the right to request a copy of the information we have about you, to request the rectification or deletion of such data, or to request the restriction of data processing. If you would like to do any of the above operations, please email us directly from the email address used in our correspondence. The contact details of the department responsible of the protection of personal data are: marius.matei@telefericgrandhotel.ro

You have the right to complain to the National Supervisory Authority for Personal Data Processing. This is the control body you can address if you believe that your requests have not been solved according to law. Further information can be found at the following address:

<http://www.dataprotection.ro/?page=contact>

VALIDITY OF THE BRIEFING NOTE ON CONFIDENTIALITY

This version of the Briefing Note has been in force since May 2018 and will be updated if new legal requirements arise.

Updated on the 20th of May 2018