

SC TINT SRL-TELEFERIC GRAND HOTEL
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BRIEFING NOTE

on the application of the provisions of the General Regulation for the Protection of Personal Data while using the fitness, relaxation, massage services and the other non-medical procedures offered by Teleferic Spa Center

We, at SC TINT SRL are interested in respecting your privacy and, therefore, our privacy policy and all the related procedures comply with the General Regulation for the Protection of Personal Data. You can find all the information related to this topic at: https://www.telefericgrandhotel.ro/politica_de_confidentialitate/

CONFIDENTIALITY NOTICE

The TELEFERIC GRAND HOTEL belongs to the trade company SC TINT SRL. Below you will find the information that explains how we collect personal data in the process of using the SPA services related to fitness, relaxation, massage and other non - medical services.

WHAT INFORMATION DO WE COLLECT ABOUT YOU?

We collect the following data:

- In the case of subscribers: a contract is concluded between TINT SRL, on the one hand, and the subscribed person, on the other hand; in the contract the subscribed person is identified by mentioning the standard data for the conclusion of a contract: name, surname; residence; identity, telephone number, e-mail (optional);
- For individual clients: first and surname; phone number, email (optional); health status data.

WHAT IS THE PURPOSE OF COLLECTING INFORMATION ABOUT YOU?

We collect the above data for the following purposes:

- For the validity of the subscription contract; this is a legal obligation for subscribers;
- To update your contact information;
- To provide you with appropriate services in the field of fitness, relaxation, massage, other the non-medical services;
- Optionally, with your written consent:
 - o To send you direct marketing messages and other communications regarding the products and services offered by TINT SRL;
 - o To conduct market research and opinion polls or for various other types of communication.

HOW DO WE USE YOUR INFORMATION?

All this information is necessary for us to be able to provide you with our non-medical services of fitness, relaxation, massage etc. We do not sell your data to other entities. The data is physically stored on paper support for a period of 3 months after your last presence at our SPA, and then they are shredded in the paper shredder, as well as unlimited on computer systems. To send you periodic information (newsletter) we use a specialized IT platform, which performs exclusively the e-mailing service. To request your opinion about our services we use another internal or external IT platform, which automatically sends you a form to which you are asked to respond.

MARKETING

We can keep you updated with our offers, if you provide us with your personal e-mail address and give us your consent in this regard. If you have accepted this, you may at any time opt out of receiving offers from us through a simple unsubscribe process.

ACCESS TO INFORMATION, DATA RECTIFICATION, COMPLAINTS

We assure you that all your rights are respected and that your personal data are fully protected. They are securely stored in our systems so that no unauthorized person can access them. The data regarding your health status is accessible only to the staff within the Spa as well as to other departments within the hotel.

- Access to your personal data stored in our IT systems;
- Rectifying or deleting your personal data;
- Restricting the processing of your personal data;
- Your opposition to the processing of your personal data;

If you have given your consent for us to process your personal data, you have the right, at any time, to withdraw your consent, but without this affecting the legality of the processing of the data performed on the basis of your consent, before withdrawing it.

Your requests must be made in the form of an inquiry. If you would like to send us your inquiry in electronic format, it must be sent to us from a verifiable email address. The contact details of the department responsible of the protection of personal data are: marius.matei@telefericgrandhotel.ro

You have the right to complain to the National Supervisory Authority for Personal Data Processing. This is the control body you can address if you believe that your requests have not been solved according to law. Further information can be found at the following address: <http://www.dataprotection.ro/?page=contact>

VALIDITY OF THE BRIEFING NOTE ON CONFIDENTIALITY

This version of the Briefing Note has been in force since May 2018 and will be updated if new legal requirements arise.

Updated on the 20th of May 2018