

SC TINT SRL-TELEFERIC GRAND HOTEL
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BRIEFING NOTE
on the application of the provisions of the General Regulation for the Protection of Personal Data in the check-in process

We, at TINT SRL are interested in respecting your privacy and, therefore, our privacy policy and all the related procedures comply with the General Regulation for the Protection of Personal Data. You can find all the information related to this topic at: https://www.telefericgrandhotel.ro/politica_de_confidentialitate/

CONFIDENTIALITY NOTICE

The TELEFERIC GRAND HOTEL belongs to the trade company SC TINT SRL. Below you will find the information that explains how we collect personal data in the check-in process in our hotel.

WHAT INFORMATION DO WE COLLECT ABOUT YOU?

We collect the following data:

- data that are expressly required by the legislation in force (Government Decision No. 237/2001 and its Implementing Rules): first name, surname; date and place of birth; citizenship; residence; the identity card details, passport, etc.;
- data that is based on our legitimate interest, such as email address, fixed and mobile phone numbers, fax number, your health status, which possibly requires accommodation in a special type of room, Personal Identification Number, car registration number . It is your choice whether or not to respond to our requests.

The personal data mentioned above come either from your identity document - in the case of the data expressly required by law, or are provided, optionally, by you (email address, telephone numbers, Personal Identification Number, car registration number, etc.).

WHAT IS THE PURPOSE OF COLLECTING INFORMATION ABOUT YOU?

We collect the above data for the following purposes:

- To perform the compulsory procedure regarding the check-in;
- To update your contact information;
- Optionally, with your written consent: For your registration for membership of the loyalty program;
- Personal Identification Number - to issue the invoice

- vehicle registration number - to identify your belongings, on our property.
- o To send you direct marketing messages and other communications regarding the products and services offered by TINT SRL;
- o To conduct market research and opinion polls or for various other types of communication.

HOW DO WE USE YOUR INFORMATION?

All this information is necessary for us to stay in our hotel.

We do not sell your data to other entities. The data is stored on our servers being accessible only by username and password, each access being recorded for an unlimited period of time.

To send you periodic information (newsletter) we use a specialized IT platform, which performs exclusively the e-mailing service.

To request your opinion about our services we use another IT platform, which automatically sends you a form to which you are asked to respond, if the reservation is made on our site.

INTERNATIONAL TRANSFER OF PERSONAL DATA

The personal data of the guests staying in the Hotel Teleferic Grand Hotel, which are completed in the Check-in Form, are not sent abroad under any circumstances.

The personal data you fill in the Check-in Form as well as the email address - in case you make it available, the vehicle registration number and the Personal Identification Number, are used internally when issuing the invoice and maintaining the order in the parking lot.

MARKETING

We can keep you updated with our offers, if you provide us with your personal e-mail address and give us your consent in this regard. If you have accepted this, you may at any time opt out of receiving offers from us through a simple unsubscribe process.

ACCESS TO INFORMATION, DATA RECTIFICATION, COMPLAINTS

We assure you that all your rights are respected and that your personal data are fully protected. They are securely stored in our systems so that no unauthorized person can access them.

You have the right to request:

- Access to your personal data stored in our IT systems;
- Rectifying or deleting your personal data;
- Restricting the processing of your personal data;
- Your opposition to the processing of your personal data;
- If you have given your consent for us to process your personal data, you have the right, at any time, to withdraw your consent, but without this affecting the legality of the processing of the data performed on the basis of your consent, before withdrawing it.

Your requests must be made in the form of an inquiry. If you would like to send us your inquiry in electronic format, it must be sent to us from a verifiable email address. The contact details of the department responsible of the protection of personal data are:

marius.matei@telefericgrandhotel.ro

You have the right to complain to the National Supervisory Authority for Personal Data Processing. This is the control body you can address if you believe that your requests have not been solved according to law. Further information can be found at the following address:
<http://www.dataprotection.ro/?page=contact>

VALIDITY OF THE BRIEFING NOTE ON CONFIDENTIALITY

This version of the Briefing Note has been in force since May 2018 and will be updated if new legal requirements arise.

Updated on the 20th of May 2018